

VERSAPIPE® NATURAL GAS DISTRIBUTION PIPE 50 YEARS LIMITED WARRANTY

Versaprofiles Products Inc. (hereafter **Versaprofiles**) warrants all of its pipe products for natural gas applications to be free from defect in material and workmanship from date of production at **Versaprofiles** manufacturing plant for a period of fifty (50) years. In the case **Versaprofiles** natural gas pipe products fails to meet its specifications due to a defect on material or workmanship, **Versaprofiles** will offer a Limited Warranty strictly limited to the replacement of the failed pipe with an equivalent quantity of natural gas pipe of equal or better quality than the one originally purchased, AND the cost of reasonable direct labour charges provoked by the failure to the holder of the Limited Warranty for up to One Dollar (\$1.00) per linear foot of natural gas pipe to be removed and replaced. Purchaser shall make prompt inspection of goods upon reception and before installation.

This Limited Warranty will not apply to

- The design and installation of the natural gas distribution system and it's components.
- Use under circumstances exceeding specifications.
- Unauthorized repair or alteration of the product.
- Damage caused by Acts of God such as earthquakes, earth movements, fire or flood.
- Filling with restricted substances requiring an MSDS sheet unless previously approved in writing by **Versaprofiles**.
- Product not installed according to standards and guidelines from CFR 49 - Part 192 or CAN/CSA Z662 as well as **Versaprofiles** and Plastics Pipe Institute (PPI) installation recommendations.
- Failures occurring from fittings or fusion failures.

Warranty claim procedure

In the event of a leak or other manufacturing defect related to **Versaprofiles** pipe, a warranty claim should be addressed in writing within thirty (30) days after the defect was noticed. Any claim for warranty service should be made to the supplier. In turn said supplier will contact **Versaprofiles** with the warranty claim to **Versaprofiles** customer care at 1-877-335-7473. Prior to calling **Versaprofiles**, it is compulsory you have proof of purchase showing the date of purchase, name of the purchaser, type of products and quantity purchased to process any warranty claim. No claim against **Versaprofiles** shall be made or allowed for goods returned without **Versaprofiles** prior consent and RMA number. Pictures of the defect are required with a description of the defect. **Versaprofiles** must have the right to inspect the product on the job site if required, or can require that the defective product be returned to **Versaprofiles** for investigation at **Versaprofiles** expense. In all cases, parts must be kept until **Versaprofiles** authorizes their disposition.

THIS LIMITED WARRANTY IS THE EXPRESS WARRANTY RELATING TO NATURAL GAS PIPE AND PRODUCTS. THE LIMITED WARRANTY IS THE ONLY WARRANTY ISSUED BY **VERSAFILES** AND IS ISSUED IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THIS IS THE SOLE AND EXCLUSIVE RELIEF OFFERED BY **VERSAFILES INC.** FOR NATURAL GAS PIPE AND PRODUCTS. **VERSAFILES INC.** WILL NOT BE LIABLE FOR ANY OTHER COSTS ASSOCIATED WITH FAILURE OR PERFORMANCE OF THE NATURAL GAS PIPE AND SYSTEM WHICH MAY OCCUR, INCLUDING BUT NOT LIMITED TO, ANY SPECIAL, CONSEQUENTIAL OR INCIDENTAL DAMAGES BASED UPON BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT TORT LIABILITY, OR OTHER LEGAL THEORY.

→ CONTACT US

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